



ORTHO2

The Edge Advantage

Our ViewPoint users frequently ask us how Edge can elevate their practice. There are many features in Edge that can make your office more efficient. Read on below to see just a few of them.

For our Edge customers: While this article is targeted to our ViewPoint customers, it points out features in Edge you may not be taking advantage of.

The Edge Cloud

Storing your data in the Edge Cloud means no more servers, third party IT costs, or backing up your practice management data. All of your practice and patient information is easily accessible from anywhere, on any device, including PCs, Macs, tablets, and smartphones.

Your data is stored in the same facilities used for large financial institutions and insurance companies. In other words, secure. Redundant data entryways are protected by world-class anti-intrusion firewalls, and backups are saved on multiple platforms.

Mobile Apps

Edge Mobile and Practice Connect help you take your practice wherever you and your patients are. Edge Mobile lets you check your schedule, Dashboard charts, and view your Stacks, patients, and professionals. This free app allows you to see the most vital parts of your software from your mobile device.

Practice Connect is a completely personalized app that lets you communicate with your patients and prospective patients. You control the content of the app, meaning you can let your patients know exactly what they need



Practice Connect

to. Prospects can learn about your doctors, staff, facility, and treatment information. Your patients can see their next appointment and view their financial information. You can even send push notifications to all of your Practice Connect users.

Edge Broadcast

Use Edge Broadcast to create and send electronic newsletters to your patients, parents, and attending professionals. Edge Broadcast provides you with easy-to-use templates, as well as tools that optionally link to your social media posts to make creating fresh newsletter content as efficient as possible.

Edge Reminders must be configured with Edge to use Edge Broadcast.

The Dashboard

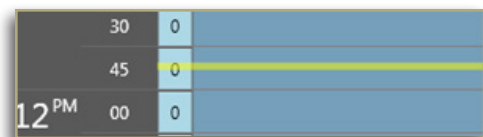
Your Dashboard personalizes Edge for you by keeping the information and tools you use the most at your fingertips. Use Dashboard widgets to display the productivity issues and applications most relevant to your tasks and professional goals.

Each staff member's Dashboard is completely customizable, and your setup follows you to each computer. You can even push your settings to another user for easy setup.

Scheduler

The Edge Scheduler has many improvements from ViewPoint including:

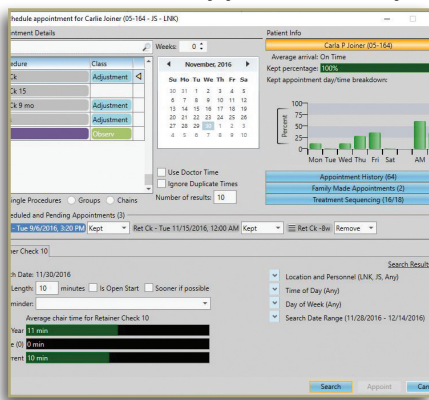
- The mouse position indicator and time progress bar allow you to easily see where you are in the schedule.



Reprinted from

The Newsletter for Members and Friends of Ortho2
January 2017 - Volume 35 Issue 1

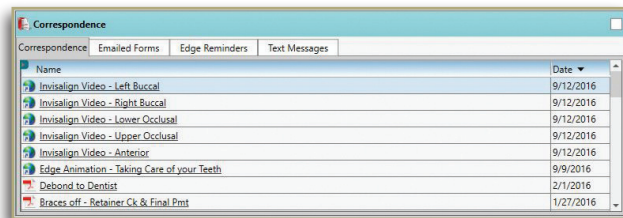
- View a calendar up to six months out that also displays the number of weeks out.
- The Needs Appointment List is filtered for easier maintenance. In addition, you can hover over the record for patient information.
- The Smart Scheduler includes patient-specific information such as average arrival time, percentage of kept appointments, and days/times of kept appointments.
- Easily schedule procedure groups and chains with the Smart Scheduler.
- The Quick Schedule allows you to see openings for a specific procedure on the day you are currently on.



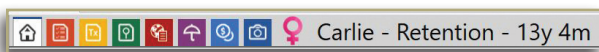
Patient Folder

Edge's patient folder includes:

- Being able to launch Invisalign directly from the patient folder without an additional Invisalign login.
- The ability to have multiple payments on file.
- The Correspondence History includes correspondence, emailed forms, Edge Reminders, and text messages. You can email anything from the Correspondence History to patients, responsible parties, and professionals.



- The notepad includes spell check, various categories, and rich text formatting.
- Gender symbols are included at the top of the folder.



Treatment Hub

New features in the Treatment Hub include:

- The tooth chart can be full screen, printed, and displays the full history.
- The tooth chart includes IPR values.
- Customize what images you see in the chart, including a card flow layout.

Financials

Improvements with financials in Edge include:

- Unlike ViewPoint's posting fixes, Edge uses Adjustments. And if a credit card was used with XCharge, you can refund directly to the card.
- Ability to have bulk payments with the credit card integration.
- Ability to finalize transaction by office.
- The contract time line displays everything that has ever changed with a contract, including the user who made the changes.

Reporting

Each report includes interactive links to open various parts of Edge. For example, with the click of your mouse, you can open a patient or responsible party folder from within a report. In addition, you have the ability to schedule reports or add them to a list for quick access.

To learn more about Edge, check out the demo on our website, or contact your Regional Manager. You can also learn more about these and other ways Edge can enhance your practice at the Users Group Meeting, February 23-25, 2017 in Orange County, California! ☺